

| SECTION A: Written, Signed Complaints  |     |
|--|-----|
| (1) Total number of written, signed complaints filed                                       | 109 |
| (1.1) Complaints with reports issued   | 86  |
| (a) Reports with findings of noncompliance   | 73  |
| (b) Reports within timeline  | 79  |
| (c) Reports within extended timelines  | 7   |
| (1.2) Complaints pending   | 1   |
| (a) Complaints pending a due process hearing   | 0   |
| (1.3) Complaints withdrawn or dismissed  | 22  |
| SECTION B: Mediation Requests  |     |
| (2) Total number of mediation requests received through all dispute resolution processes   | 298 |
| (2.1) Mediations held  | 159 |
| (a) Mediations held related to due process complaints                                      | 58  |
| (i) Mediation agreements related to due process complaints                                 | 45  |
| (b) Mediations held not related to due process complaints                                  | 101 |
| (i) Mediation agreements not related to due process complaints                             | 76  |
| (2.2) Mediations pending   | 23  |
| (2.3) Mediations withdrawn or not held   | 116 |
| SECTION C: Due Process Complaints  |     |
| (3) Total number of due process complaints filed   | 233 |
| (3.1) Resolution meetings  | 87  |
| (a) Written Settlement agreements reached through resolution meetings                      | 56  |
| (3.2) Hearings fully adjudicated   | 17  |
| (a) Decisions within timeline (include expedited)  | 3   |
| (b) Decisions within extended timeline   | 14  |
| (3.3) Due process complaints pending   | 31  |
| (3.4) Due process complaints withdrawn or dismissed (including resolved without a hearing) | 185 |
| SECTION D: Expedited Due Process Complaints (Related to Disciplinary Decision)             |     |
| (4) Total number of expedited due process complaints filed                                 | 0   |
| (4.1) Resolution meetings  | 0   |
| (a) Written settlement agreements  | 0   |
| (4.2) Expedited hearings fully adjudicated   | 0   |
| (a) Change of placement ordered  | 0   |
| (4.3) Expedited due process complaints pending   | 0   |
| (4.4) Expedited due process complaints withdrawn or dismissed                              | 0   |